

# Michael Tsirakis

tsirakisdesign.com

## contact

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## education

### University of Toronto

BA in Design / 2010-2014

### OCAD University

UX Certificate / 2016

### RED Academy

UX Certificate / 2016

## skills

User experience

Visual design

Product design

Prototyping

Interaction design

User flows

Product strategy

Usability testing

Design systems

Journey mapping

Responsive design

Cross-platform design

Presentations

Heuristic analysis

Adaptability

Collaboration

Figma

Adobe suite

## experience

### Netflix / Senior Interaction Designer

Aug 2025 - present

- Lead the design strategy and execution for the Scripts team, developing scalable creative tooling that streamlined pre-production
- Partner across Product, Engineering, and Research to validate, iterate, and ship impactful enterprise features to thousands of users

### Google / Senior Interaction Designer

Jun 2021 - Jul 2025

- Increased click-through rates by 41% and reduced technical overhead by 62% through a redesigned audience builder tool
- Streamlined project kickoff and launch approvals, boosting CSAT by 10% while reducing average campaign turnaround time by 20%

### LinkedIn / Product Designer

Aug 2019 - Jun 2021

- Designed a streamlined, mobile-first job management platform that increased the confirmed hire rate by 15%
- Designed hiring automations and streamlined communication through key touchpoints, boosting candidate responsiveness by 37%

### Apple / UX Designer

Feb 2018 - Aug 2019

- Consolidated disparate tools into a unified LMS application, reducing content upload time by 2-4 days per session
- Redesigned Apple's training website, tailored to the needs of Apple users, reaching 700k learners within the ecosystem at launch

### eBay / UX Designer

May 2017 - Feb 2018

- Decreased customer service calls by an estimated 32% by introducing a free returns flow for items under 5 dollars
- Increased completed returns rate by an estimated 15% through a full redesign of eBay's core returns flow